

## **Performance and Productivity Index**

The Performance and Productivity Index is 74.11%.

This is **0.01%** up relative to the Performance and Productivity Index for January 2024.



### **Performance Enablement Index**

The Performance Enablement Index is 78.12%.

This is **-0.12**% down relative to the Performance Enablement Index for January 2024.



Cappfinity releases the Cappfinity Performance Tracker each month, showing the overall performance trends for that month across the Performance and Productivity Index and the Performance Enablement Index.

Cappfinity data scientists also take a special look at one or two other performance dimensions they have identified as being of particular interest each month.

# **Top Performing Sectors**

The sectors with the highest scores on the Performance and Productivity Index were:

<b>†</b> •	77.01%	Customer Service
0	76.00%	Healthcare
	75.95%	Human Resources

### **Biggest Performance Increases by Sector**

The three sectors with the biggest increases in the Performance and Productivity Index were:

1		+10.07%	1. Research & Development
1		+7.66%	2. Accounting & Tax
1	R	+5.34%	3. Non-Profit & Voluntary

#### Note

Performance and Productivity Index n=1,525. Performance Enablement Index n=1,469.

### References

Capp (2014). Measurement of three perceived perspectives on general performance – self, peers and manager: The Performance and Productivity Scale. Coventry, UK: Capp.

Cappfinity (2022). Development and validation of the Performance Enablement Index. Birmingham, UK: Cappfinity.

Cappfinity (2022). Data report for the Performance and Productivity Scale. Birmingham, UK: Cappfinity.

**Cappfinity** is the global leader in skills-based hiring and talent mobility solutions.

Cappfinity partners with 250+ clients around the globe and across all sectors to place candidates and employees in positions where they can use their skills and strengths to deliver value and meet business objectives. Combining unique data insights and great technology, this is achieved with online assessments, virtual job simulations, robust candidate reports, fast and fair talent matching, hiring, upskilling, leadership development and internal mobility solutions and services.

#### Cappfinity

Hiring and Talent Mobility Powered by Skills

For more information, visit www.cappfinity.com