

Cappfinity Limited Personal Data Subprocessors Notice

Effective from: 10th October 2023

1. Introduction

We respect the privacy rights of individuals and are committed to handling personal information responsibly and in accordance with applicable law. This notice provides details of the subprocessors of personal data that may be used by Cappfinity Limited in relation to personal data, the services for which we use them. We have Data Processing Addendums / Data Processing Agreements in place with each of our subprocessors.

2. Why we use subprocessors

Cappfinity Limited uses subprocessors to process personal data (and other types of data) in order to enable us to provide our services and manage our business in the best possible way for our clients, customers, users and employees. These subprocessors provide data services that we are unable to provide ourselves for reasons of economic viability, efficiency, technological capability or otherwise.

3. Cappfinity Limited subprocessors

The main subprocessors used by Cappfinity Limited are listed in the table below:

Subprocessor name	Purpose of subprocessing	Primary location	Primary location
		of subprocessing	of data storage
Microsoft Azure	SaaS Hosting	Europe/Ireland	Europe/Ireland
Mailgun	Email Delivery	Europe	Europe
Auth0	Identity Management	Europe	Europe
Snowflake	Data warehousing and reporting	Europe/Ireland	Europe/Ireland
Thoughtspot (New)	Dashboard solutions	Europe / Ireland	N/A

Solution-specific subprocessors used by Cappfinity Limited are listed in the table below:

Subprocessor name	Purpose of subprocessing	Where it is used	Primary location of subprocessing	Primary location of data storage
Codility	Coding Assessments	Coding module of Capptivate	Europe / USA	Europe / USA
Zendesk (New)	End-user and client support	Cappfinity Customer Support	Europe / Ireland	Europe / Ireland
Twilio	SMS Delivery	Cappfinity ATS	United States	United States
Vonage	Live Video Collaboration	Events	Worldwide	Worldwide

4. Contact details

Please address any questions or requests relating to this Notice to the Cappfinity Limited Data Protection Officer, who can be contacted here - by email: <u>dpo@cappfinity.com</u>